

Porter Airlines Text Messaging (SMS) Terms and Conditions

Porter Airlines text messaging service ("Short Message Service", or the "Service") allows you to receive operational flight status notifications about your upcoming travel via text message ("SMS" or "Text Message") on your SMS-enabled mobile device. This Service is available for Canadian and U.S. mobile numbers only. Message frequency varies based on the status of flight operations.

Subscribing (Opt-in)

To opt in to Porter's flight status notification text messaging Service, provide your mobile phone number during booking or online check-in with Porter. This way you will be registered to receive SMS flight notifications for all the flights on that reservation. You can later opt out at any time.

Your registration for or use of the Short Message Service constitutes your agreement to these Terms and Conditions as well as our [Privacy Policy](#). We may amend these terms, or modify or cancel the Service or any of its features without notice by publishing such revised Text Messaging (SMS) Terms and Conditions. Such publication shall constitute notice to you of such amendments.

You also agree to the following as it pertains to specific usage of the text messaging service.

Service terms

Text messages are distributed via third party mobile network providers and, therefore, Porter cannot control or guarantee availability or performance of this service, including liability for transmission delays or message failures.

You acknowledge and accept that text messages from Porter are not encrypted. You are responsible for keeping your personal information confidential and keeping your phone locked with a password. Porter is not responsible for lost, incomplete, stolen, undelivered, or misdirected text messages.

Fees

Porter Airlines does not charge for the Short Message Service, however, message and data rates may apply from your mobile carrier. Porter does not have any control over these rates, nor does it have control as to any other obligations you may have to your mobile carrier in connection with your text messaging service. By opting in to receive messages from Porter under the Service, you are accepting any such charges from your mobile carrier. Porter does not control how these fees are charged to or collected from you.

Unsubscribing (Opt-out)

You can opt out at any time by removing your mobile number from the day of travel contact information section in your reservation. You can do so online, through My Bookings or through the Call Centre.

For additional information, you can [Contact Us](#) directly.

Privacy Policy

Porter Airlines is committed to building user trust and confidence by promoting and complying with the use of business practices that help protect the privacy of the customer and their data. At no time will Porter send you Text Messages that include any advertisements, marketing or any other matters not related to your upcoming flight reservation. For more information you can view a copy of our [Privacy Policy](#) online.

Limitation of Liability

You agree that Porter Airlines will not be liable for failed, delayed, or misdirected delivery of, any information sent through the Service; any errors in such information; any action you may or may not take in reliance on the information of Service. Porter Airlines will not under any circumstance be liable to you for special, indirect, punitive, exemplary or consequential damages.